

Airline Project

Panchatcharam M

Associate Professor

**Department of Mathematics and Statistics,
IIT Tirupati**

- Have a look at the `preprocessed_airline_dataset.csv` file
- This data contains information about the feedback about airline services
- It has the following fields
 - aircraft
 - traveller_type
 - seat_type
 - route
 - date_flown
 - recommended
 - trip_verified
 - rating
 - seat_comfort
 - cabin_staff_service
 - food_beverages
 - ground_service
 - value_for_money
 - entertainment

- Find all A380 flights
- Remove all not verified trips
- Find all flight details with rating above 8
- Find the flight which carried more people with couple leisure, display as per the ascending order of the date
- Find all flights with business seat type who has provided the lowest rating
- List out all disappointed passengers

- Create 15 problem statements to display more information about the analysis of this statement
- Assume that you are employed as an airline manager, what would be your strategy, list out the disappointed passenger and warn the aircraft about the facility provided

- Assume that you are employed as a data analyst to analyse this data.
 - Read the content column
 - Identify each keywords in the content column and create emotions column and provide the emotions provided by each passenger
 - List the most good emotions flights and least good emotions reviews
 - Find the details where discussed about seat discomfort, flight attender discomfort, luggage issues, entertainment issues etc.

- Create a piece of software to read the content and provide a detailed report on the analysis
- Create 5 problem statements based on the content analysis. Discuss and Describe each problems